

We care about our policyholders affected by recent weather:

To help provide relief for Tennessee Aflac Dental and Aflac Vision members affected by recent tornadoes, Aflac, through Argus Dental and Vision, is suspending cancellation and non-renewal of policies for non-payment of premium for those members who have suffered property damage or injuries as a result of tornadoes on Dec. 10 and 11. The grace period started Dec. 10, 2021, and ends Feb. 10, 2022.

To provide relief for Aflac members in Alaska affected by the severe winter storms residing in Nenana, Copper River REAA, Delta/Greely REAA, Denali Borough, Fairbanks North Star Borough and Matanuska-Susitna Borough, Aflac through Argus Dental and Vision will provide a premium grace period starting Jan. 3, 2022, and ending Jan. 17, 2022. This grace period also provides an extension of filing deadlines for claims; relaxation of prior authorization, precertification, and referral requirements; access to appropriate out-of-network providers due to unavailability of in-network providers or the members' displacement; and leniency for any other action required under the certificate. A replacement copy of the certificate will be provided upon request by the member.

Affected members should contact Argus Dental and Vision at 855-819-1873, option one, for assistance.