

We care about our policyholders affected by recent wildfires:

Providing relief for California members affected by recent wildfires.

Aflac will provide grace periods to members in the impacted counties referenced below.

- June 24, 2021, and ending Oct. 4, 2021 for Butte, Lassen, Nevada, Plumas and Siskiyou counties.
- June 24, 2021, and ending Oct. 29, 2021 for Alpine and Placer Counties.
- July 29, 2021 through Oct. 18, 2021 for El Dorado, Tehama and Trinity Counties.
- July 29, 2021 through Oct. 29, 2021 for Amador County.
- July 29, 2021 through Nov. 26, 2021 for Shasta County.
- Aug. 18, 2021 through Nov. 8, 2021 for Lake County.

The grace periods provide an extension of filing deadlines for claims; relaxation of prior authorization, precertification, and referral requirements; access to appropriate out-of-network providers due to unavailability of in-network providers or the members' displacement; and leniency for any other action required under the certificate.

Impacted members may also replace medical devices that are covered by dental and/or vision policies and were lost as a result of the wildfires covered by the emergency order.

A replacement copy of the certificate will be provided upon request by the certificate holder. Affected members should contact Argus Dental and Vision at 855-819-1873, option one, for assistance.

We care about our policyholders affected by recent weather:

To help provide relief for Louisiana policyholders affected by Hurricane Ida and residing in Ascension, Assumption, East Baton Rouge, East Feliciana, Iberia, Iberville, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, Pointe Coupee, St. Bernard, St. Charles, St. Helena, St. James, St. John the Baptist, St. Martin, St. Mary, St. Tammany, Tangipahoa, Terrebonne, Washington, West Baton Rouge, and West Feliciana parishes, Aflac will provide a premium grace period starting Aug. 26, 2021, and ending Sept. 27, 2021. This grace period also provides an extension of filing deadlines for claims and leniency for any other action required under the policy. Affected members should contact Argus Dental and Vision at 855-819-1873, option one, for assistance.

We care about our policyholders affected by recent weather:

To help provide relief for Tennessee policyholders affected by the recent floods and residing in Dickson, Hickman, Houston and Humphreys counties, Aflac will provide a premium grace period starting Aug. 21, 2021, and ending Oct. 20, 2021. This grace period also provides an extension of filing deadlines for claims and leniency for any other action required under the policy. Affected members should contact Argus Dental and Vision at 855-819-1873, option one, for assistance.

We care about our policyholders affected by recent weather:

To help provide relief for members residing in New Jersey affected by Tropical Storm Ida, Aflac through Argus Dental and Vision will provide a premium grace period starting Sept. 1, 2021, and ending Nov. 1, 2021. This grace period also provides an extension of filing deadlines for claims; relaxation of prior authorization, precertification, and referral requirements; access to appropriate out-of-network providers due to unavailability of in-network providers or the members' displacement; and leniency for any other action required under the certificate. A replacement copy of the certificate will be provided upon request by the member. Affected members should contact Argus Dental and Vision at 855-819-1873, option one, for assistance.

We care about our policyholders affected by recent weather:

To help provide relief for North Carolina members affected by Tropical Storm Fred and residing in Avery, Buncombe, Haywood, Madison, Transylvania, Watauga and Yancey counties, Aflac is providing a 30-day extension on premium payment and proof of loss deadlines for its commercial dental and vision products. This grace period starts Sept. 28, 2021, and ends Oct. 28, 2021. This grace period also provides an extension of filing deadlines for claims; relaxation of prior authorization, precertification, and referral requirements; access to appropriate out-of-network providers due to unavailability of in-network providers or the members' displacement; and leniency for any other action required under the certificate. A replacement copy of the certificate will be provided upon request by the certificate holder. Affected members should contact Argus Dental and Vision at 855-819-1873, option one, for assistance.